BUFFALO RIDGE CONCRETE COLD WEATHER POLICY

In an effort to deliver quality concrete in Southwest Minnesota, Eastern South Dakota and Northwestern Iowa, along with providing safe working conditions for all our employees and equipment, Buffalo Ridge Concrete has an extreme cold weather policy for winter work.

The policy states on any given day when the ambient temperature is below 10 degrees Fahrenheit and/or when the wind chill factor is below -10 degrees Fahrenheit, concrete will not be delivered. There are many factors other than temperature that will be considered - when making winter time deliveries. These factors include but are not limited to the overnight low temperature, road conditions, fog, blowing snow, visibility, distance to the job site, and travel advisories. All deliveries are at the discretion of the batch man and/or management.

There may be a few rare cases when after all things are considered, concrete will be delivered when conditions are slightly outside this policy. In these cases the contractor will take full responsibility for costs that may arise due to weather caused problems. A “Winter Policy Assumption of Liability" form must be completed before the concrete will be batched.

From November 15th to April 15th delivery will be Monday - Friday, NO deliveries on Saturday. Hours of delivery will be 8:00 AM - 4:00 PM, giving us proper warm up time for our equipment, heating up water, snow removal and clean up time. Office hours will be 7:30 AM to 5:00 PM Monday -Friday. This time of the year we are talking daylight hours. For morning deliveries you must call the day before, before 4:00 PM so we can give you the service you expect. Otherwise we will get there as soon as it is feasible. Make sure to contact us when in doubt!!!

We appreciate your understanding. It is Buffalo Ridge Concrete's goal to deliver a quality product to you, our customer, without endangering the safety of our drivers. It is imperative that the truck is unloaded as quickly as possible, to ensure the concrete quality and driver safety.

Thank you for your business.